

**THX**  
P M 3 A P P R O V E D

# HR824 MK2

*High Resolution Active Studio Monitor*

**OWNER'S MANUAL**



**MACKIE®**

# IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth. Use a non-scratch cloth to protect the finish.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This apparatus shall not be exposed to dripping or splashing, and no object filled with liquids, such as vases, shall be placed on the apparatus.
16. This apparatus has been designed with Class-I construction and must be connected to a mains socket outlet with a protective earthing connection (the third grounding prong).
17. Note that this apparatus is not completely disconnected from the AC mains service when the power switch is in the OFF position.
18. This apparatus does not exceed the Class A/Class B (whichever is applicable) limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of the Canadian Department of Communications.

**ATTENTION** — *Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de class A/de class B (selon le cas) prescrites dans le règlement sur le brouillage radioélectrique édicté par les ministere des communications du Canada.*



19. Exposure to extremely high noise levels may cause permanent hearing loss. Individuals vary considerably in susceptibility to noise-induced hearing loss, but nearly everyone will lose some hearing if exposed to sufficiently intense noise for a period of time. The U.S. Government's Occupational Safety and Health Administration (OSHA) has specified the permissible noise level exposures shown in the following chart.

According to OSHA, any exposure in excess of these permissible limits could result in some hearing loss. To ensure against potentially dangerous exposure to high sound pressure levels, it is recommended that all persons exposed to equipment capable of producing high sound pressure levels use hearing protectors while the equipment is in operation. Ear plugs or protectors in the ear canals or over the ears must be worn when operating the equipment in order to prevent permanent hearing loss if exposure is in excess of the limits set forth here.

## PORTABLE CART WARNING



Carts and stands - The Component should be used only with a cart or stand that is recommended by the manufacturer. A Component and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the Component and cart combination to overturn.

	<b>CAUTION AVIS</b>	
<b>RISK OF ELECTRIC SHOCK DO NOT OPEN</b>		
<b>RISQUE DE CHOC ELECTRIQUE NE PAS OUVRIR</b>		
<p><b>CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK) NO USER-SERVICEABLE PARTS INSIDE REFER SERVICING TO QUALIFIED PERSONNEL</b></p> <p><b>ATTENTION: POUR EVITER LES RISQUES DE CHOC ELECTRIQUE, NE PAS ENLEVER LE COUVERCLE. AUCUN ENTRETIEN DE PIECES INTERIEURES PAR L'USAGER. CONFIER L'ENTRETIEN AU PERSONNEL QUALIFIE.</b></p> <p><b>AVIS: POUR EVITER LES RISQUES D'INCENDIE OU D'ELECTROCUTION, N'EXPOSEZ PAS CET ARTICLE A LA PLUIE OU A L'HUMIDITE</b></p>		



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure, that may be of sufficient magnitude to constitute a risk of electric shock to persons.

*Le symbole éclair avec point de flèche à l'intérieur d'un triangle équilatéral est utilisé pour alerter l'utilisateur de la présence à l'intérieur du coffret de "voltage dangereux" non isolé d'ampleur suffisante pour constituer un risque d'électrocution.*



The exclamation point within an equilateral triangle is intended to alert the user of the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

*Le point d'exclamation à l'intérieur d'un triangle équilatéral est employé pour alerter les utilisateurs de la présence d'instructions importantes pour le fonctionnement et l'entretien (service) dans le livret d'instruction accompagnant l'appareil.*

Duration Per Day In Hours	Sound Level dBA, Slow Response	Typical Example
8	90	Duo in small club
6	92	
4	95	Subway Train
3	97	
2	100	Very loud classical music
1.5	102	
1	105	Home theater (loudest peaks)
0.5	110	
0.25 or less	115	Loudest parts at a rock concert

**WARNING** — To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

# INTRODUCTION

Thank you for choosing the Mackie HR824 MK2 Studio Monitors. We began producing the original HR824 Studio Monitors in 1997, and they quickly became the standard by which near-field studio reference monitors were compared for extremely flat frequency response at a reasonable price. The HR824 MK2s have been redesigned with modern components for improved accuracy and an extended low-frequency response.

## Investments in Excellence...

When we decided it was time to update the HR824s, we turned to our expert loudspeaker and transducer design engineering team at EAW to determine how to make an already excellent studio monitor even better. The first thing they noticed was that the front baffle could be redesigned with a rounder aluminum construction to further reduce edge diffraction for improved imaging. The volume of the cabinet was increased slightly to improve the low-frequency response. The amplifiers have been adjusted with all new 'voicing' to match the new cabinets. However, the amplifiers' design is fundamentally the same and has a very similar characteristic to the original model. If you are upgrading from the original HR824s, you won't have to relearn the sound. The MK2s still deliver the clarity, ultra-linear frequency response, and broad stereo imaging of the originals.

An elegant piano-black gloss finish emphasizes that these studio monitors are in a class by themselves, pleasing to the most discerning eye as well as the most discerning ear.

The result? The HR824 MK2 Studio Monitors are extremely accurate and versatile, loaded with unique controls that allow you to fine-tune the sound to match your individual environment precisely. You're gonna love these!

## What are they? The Advantages...

The HR824 MK2 Studio Monitors are high-resolution, two-way, bi-amplified, active monitors employing a 6th-order Butterworth system with a built-in rear-firing mass-loaded passive radiator. Whew! There are many benefits to integrating an active crossover, power amplifiers, and drivers into a single cabinet, and we've taken full advantage of these benefits in the design of the HR824 MK2.

- The crossover point is designed so that the high- and low-frequency drivers are fed only the frequencies they are best able to reproduce.

- The amplifiers are designed to provide maximum acoustic output from the speakers, yet minimize the danger of speaker damage due to overdriving.
- In addition, the amplifiers' gain and frequency responses are individually hand-trimmed to compensate for typical manufacturing tolerances between the drivers and produce a smooth frequency response from 35 Hz to 20 kHz.
- The connecting wires between the amplifier outputs and the drivers are kept to an absolute minimum, so the damping factor of the amplifier isn't compromised by the resistance of long speaker cables.
- The acoustic sum of the outputs from the two drivers are optimized electronically, as well as physically, so the amplitude response is unity and the phase difference is minimal.

In short, all the complex interconnected components in the system are designed to work in harmony with each other to produce the best possible sound.

## The Transducers...

The monitors feature an 8.75-inch high-precision, low-distortion woofer and a 1-inch ferrofluid cooled titanium dome tweeter on the front, and a 6-inch x 12-inch elliptical flat piston passive radiator in the back.

The high-frequency driver is mounted on a massive, acoustically non-resonant die-cast aluminum exponential waveguide, which results in wide, controlled dispersion of high-frequency sounds. The unique passive radiator design provides tight, articulate bass response down to 35 Hz — an astounding accomplishment for a cabinet of this size! And since the radiator is producing most of the sound at the lowest frequencies, there is very little distortion from the woofer because its cone movement is minimal at those frequencies.

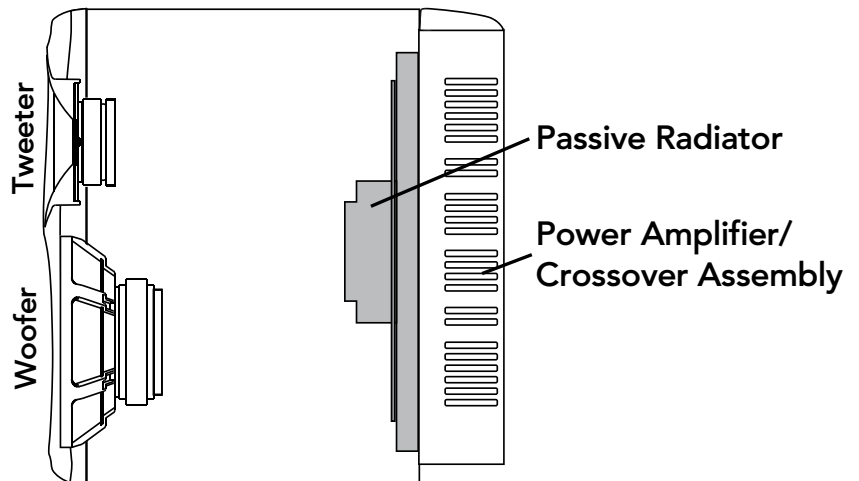


Figure 1. HR824 MK2 Cutaway side view

## The Cabinet...

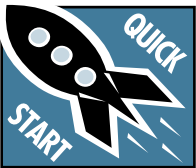
The cabinet is made of MDF with a high-gloss piano-black finish. Internal bracing increases the strength and rigidity (stiffness) of the box. An open-cell adiabatic foam material fills the inside of the box to absorb internal reflections and dampen standing waves. Mounting hardware is installed on the bottom of the cabinet that fits the WB-60 OmniMount wall-mount bracket.

## FR Series Power Amplifiers...

What better way to power the loudspeakers than with our acclaimed FR Series “Fast Recovery” power amplifiers. Our Fast Recovery design uses low negative feedback, yet allows the amplifiers to maintain low distortion and stability even when driven into clipping.

The low-frequency amplifier produces up to 150 watts continuous (350 watts peak) before clipping, while the high-frequency amplifier produces up to 100 watts continuous (210 watts peak).

## QUICK START



We realize that you can't wait to hook up your new Mackie HR824 MK2 High Resolution Studio Monitors and try them out. Nevertheless, please take the time to read this page NOW, and the rest can wait until you're good and ready.

Each of the HR824 MK2 cabinets has its own built-in power amplifiers. That's right, two amplifiers per speaker cabinet; one for the high-frequency tweeter and one for the low-frequency woofer. You should turn the INPUT SENSITIVITY [2] control on the back of the cabinet down (fully counterclockwise) before turning on the Studio Monitors for the first time. Also be sure to set the power switch [9] on the front panel to its standby position (out). This will prevent you from accidentally connecting a hot signal source to the monitors and getting a rude surprise.

There are a number of other settings you can make on the back of the HR824 MK2, and you can look at the graphic instructions relating to each of them on the back of the cabinet (or wait until you read about them later on in this manual so you really know what they do). For now, just leave them at the factory default settings (ACOUSTIC SPACE = WHOLE; LOW FREQ = 49Hz; HIGH FREQ = 0), except for the POWER MODE [6] switch. Be sure it is set to the STANDBY position.

1. Connect the line-level monitor signal from your mixer, preamp, or other signal source to the SIGNAL INPUT [1] jack on the HR824 MK2 Studio Monitor (1/4-inch PHONE, XLR, or RCA).
2. Connect the supplied AC power cord to the IEC socket [7] on the back of the monitor. Plug the other end into an AC outlet properly configured with the voltage corresponding to the Voltage Selector Switch [11] setting.
3. Set the POWER MODE [6] switch on the rear panel to the ON position. With the front panel power switch [9] out, the power amplifier is in Standby mode.
4. Start your signal source (tape deck, CD, DAW, or whatever), but leave the master volume control on your mixer or preamp down.
5. Push in the power switch [9] on the front of the HR824 MK2. The power ring [10] around the switch will illuminate.
6. Slowly turn up the INPUT SENSITIVITY [2] control on the back of the monitor to its fully clockwise position (NORMAL).
7. Adjust the master volume on your mixer to a comfortably loud listening level. Enjoy the silky smooth highs and authoritative, commanding lows of the HR824 MK2. Then read the rest of this manual.

## AN EXTREMELY IMPORTANT NOTE ON HR824 MK2 BASS RESPONSE AND YOUR CONTROL ROOM.

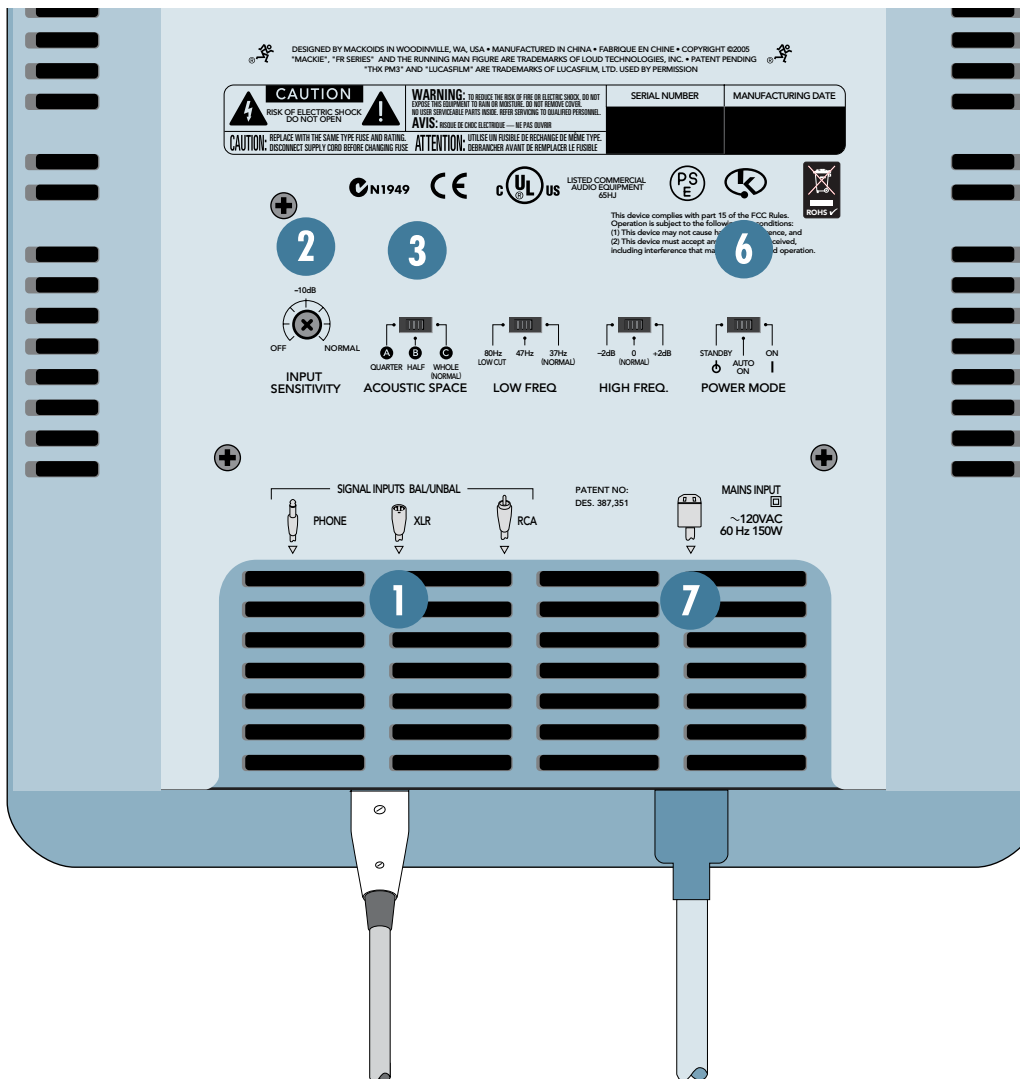
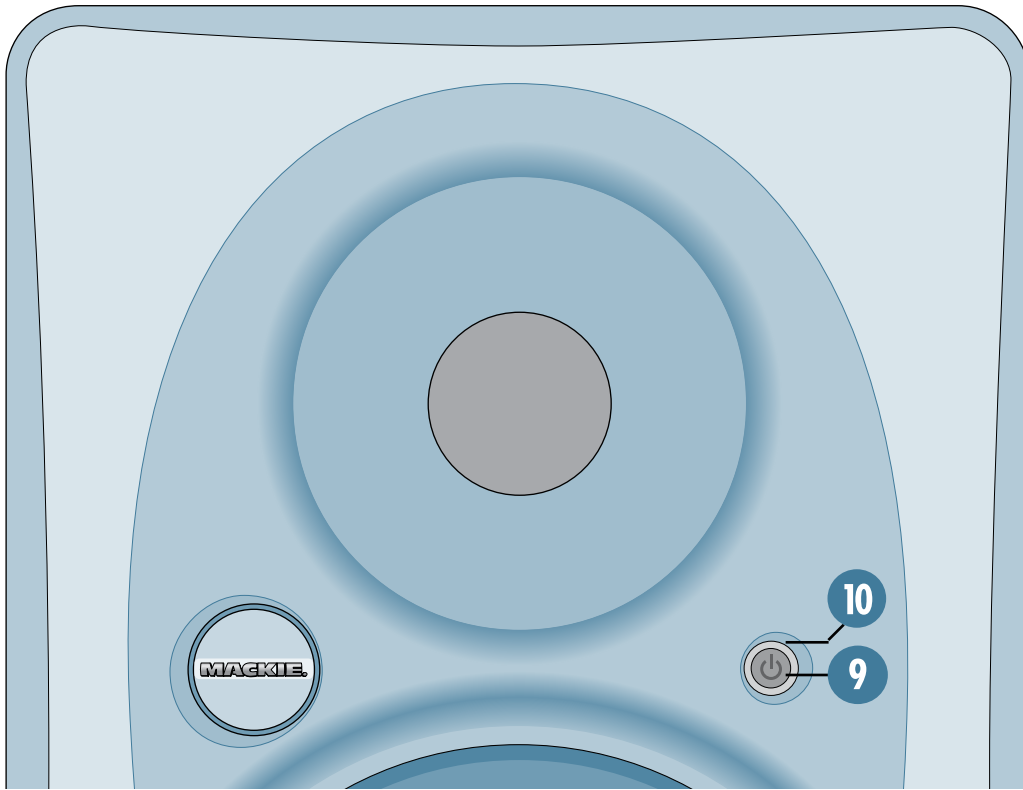


Your new HR824 MK2s achieve their best bass response in a room that's optimized for bass reproduction. A lot of factors can conspire to thwart the HR824 MK2s' extended low frequency — including room shape, room volume and acoustical treatment.

This is not a cop-out or an apology. It's plain old physics in action. Luckily we've armed you with some compensating controls that you can use to optimize the frequency response of the speakers in your particular room. Consider the following:

### The ACOUSTIC SPACE switch must be set correctly.

When you put your HR824 MK2s in a corner or up against walls, their bass characteristics change. Adjust the ACOUSTIC SPACE [3] switch setting accordingly to avoid muddy or exaggerated low frequency response.



## Feel free to experiment.

In many respects, every room is unique in terms of its acoustics.

Even after you've read about how to set the HR824 MK2's rear panel switches, try other settings to see if your particular room environment requires different adjustments.

And, even after you've placed your monitors where you *think* they'll sound best, try moving them around. You might be pleasantly surprised.

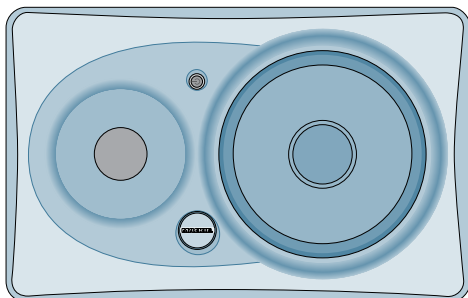
## Finally, keep an open mind about improving your room's acoustics and bass-handling ability.

Nobody likes to buy a new set of monitor speakers and then be told that they should spend extra bucks on bass traps or a remodeling job. But the simple fact is, "standard" rooms, i.e., rectangular rooms in conventional business or residential structures, are rarely if ever conducive to optimal low bass reproduction without some modifications.

Luckily, there are plenty of options short of building a new control room, many of which are covered in this manual.

## Additional Tidbits of Wisdom

- When you shut down your equipment, turn off the HR824 MK2 studio monitors first to prevent thumps and other noises generated by any upstream equipment from coming out the speakers. When powering up, turn on the monitors last.
- Save the shipping box! You may need it someday, and you don't want to have to pay for another one.
- Save your sales receipt in a safe place.
- Also record all HR824 MK2 serial numbers in the space provided on the next page, along with where and when you bought them.



## Placement

The HR824 MK2s were designed to be placed in a vertical position. If you find it necessary to place the speakers in a horizontal position (on their sides), place them so that the woofers are toward the inside; that is, so the woofers are closest to each other. This provides the best low-frequency summing and overall imaging.

The HR824 MK2s can also be wall-mounted using the mounting hardware located on the bottom of the cabinet. This is designed to be used with the OmniMount WB-60 (Wall-to-Bottom) wall-mount bracket, which provides a wide range of horizontal and vertical movement to meet your coverage requirements. Refer to the OmniMount website for more details.

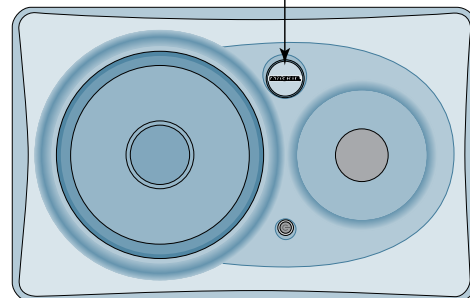
[www.omnimount.com/pro/product.aspx?p=176](http://www.omnimount.com/pro/product.aspx?p=176)

## A Few Words About THX™ pm3™ Certification

Nearly two decades ago, George Lucas turned a passion for great sound into the world's most accepted and trusted solution for achieving it. The standard was named THX (for Tomlinson Holman, who developed the THX Sound System when he was the research and technical director at Lucasfilm Ltd.™ in the early 80s), and today, with hundreds of thousands of home theater customers and more than 3000 THX Certified movie theaters enjoying its benefits, the THX name has become nothing short of legendary. Simply put: when it comes to premium sound, no other name so closely defines 'quality' for millions of movie-goers and home theater enthusiasts alike.

Today, a new landscape is emerging. A landscape comprised of hundreds of small, professional multi-channel facilities, whose need for differentiation, expert technical and marketing support, and a true, multi-channel

**Note:** The Mackie logo can be rotated 90° so that it is oriented correctly when placing the speakers on their sides. Gently pull out on the Mackie emblem, rotate it, and push it back into place.



standard is becoming a competitive fact of life. Again, THX has a singular solution and this time it's called THX pm3 Certification.

All facilities involved with mixing and/or monitoring of multi-channel material should have the option to use pm3. THX pm3 Certification is ideal for DVD mastering, sweetening, and mixing; and is also perfect for facilities doing work in broadcast, music, or multi-media applications.

### HR824 MK2 THX pm3 Certification

When we submitted the HR824 MK2s for THX pm3 Certification, they passed on the first try with no modifications!

Anyone seeking THX Certification for their studio, or striving to maintain THX standards, can use the HR824 MK2s and rest assured that their facility is in full compliance.

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**• Please write the serial number for your studio monitor here (all studio monitors if you have more than one) for future reference (i.e., insurance claims, tech support, return authorization, etc.):**

<i>Monitor 1</i>	<i>Monitor 2</i>	<i>Monitor 3</i>

***Purchased at:*** \_\_\_\_\_ ***Date of Purchase:*** \_\_\_\_\_

# REAR PANEL DESCRIPTION

This is where you connect your signal to the monitor, and make adjustments to the frequency response of the speakers to match the monitor's location and your room's environment.



For THX applications, the rear panel switches and controls should be set to the THX positions as indicated in this section.

## 1. SIGNAL INPUTS

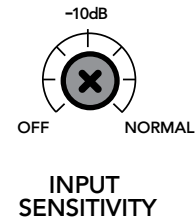
The location of the signal input jacks makes the connectors exit down and not straight out the back of the enclosure. This flush-mount design allows you to place the monitor right up against the wall if desired.

- The XLR female, TRS female (balanced), and RCA female (unbalanced) input connectors are provided for user convenience.
- Don't connect more than one source to the jacks.
- Unbalanced TS (tip-sleeve) lines can be accommodated via the TRS jack. Make sure the cable terminates with a TS plug (like a guitar plug), or if it's a TRS plug (such as a headphone plug), make sure the ring is tied to the sleeve and that the plug is fully inserted into the jack.
- The XLR and TRS input connectors accept balanced or unbalanced signals. The connectors are wired as follows (per the AES/IEC standard):

	<b>XLR</b>	<b>TRS</b>	<b>RCA</b>
Hot (+)	Pin 2	Tip	Tip
Cold (-)	Pin 3	Ring	—
Shield (Ground)	Pin 1	Shield	Shield

- The HR824 MK2s can be used with a home receiver even if the receiver lacks a preamp output by using a speaker-level to line-level signal attenuator. (See page 13 for more information.)

## 2. INPUT SENSITIVITY

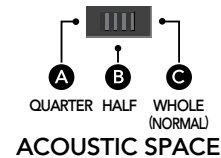


**THX = NORMAL**

The HR824 MK2 expects a line-level signal at its input connectors.

- The reference sensitivity is  $-7.5 \text{ dBu} = 100 \text{ dB SPL}$  at one meter (39 inches) with the INPUT SENSITIVITY control set to its NORMAL position (in other words, wide open).
- The HR824 MK2 is designed to operate with a  $+4 \text{ dBu}$  signal when the INPUT SENSITIVITY control is in the NORMAL position.
- Refer to the QUICK START section on page 4 for the level-setting procedure.

## 3. ACOUSTIC SPACE



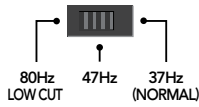
**THX = WHOLE (NORMAL)**

This is a three-way switch that adjusts the low-frequency response of the monitors to compensate for their placement in the room. See page 5 for an overview of the rear panel.

- If you place the HR824 MK2 monitors against a wall (half space [3B]), set the ACOUSTIC SPACE switch to the "B" position. This activates a shelving filter to reduce the low-frequency output by 2 dB to compensate for the half-space placement.
- If you place the monitors into the corners of your room (quarter space [3A]), the low-frequency output approximately doubles from what it is in half space. Set the ACOUSTIC SPACE switch to the "A" position to reduce the low-frequency output by 4 dB to compensate for the quarter-space placement.
- If you use the HR824 MK2s free-standing, away from walls and corners (whole space [3C]), set the ACOUSTIC SPACE switch to the "C" position (NORMAL).



## 4. LOW FREQ FILTER



LOW FREQ

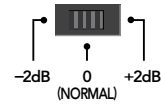
THX = 80Hz

The LOW FREQ FILTER switch inserts a low-frequency rolloff into the response curve.

- For some applications, the low-frequency output of the HR824 MK2 may impair your ability to make mix judgments.
- For THX applications, use the 80Hz setting.
- For non-THX applications where a sub-woofer isn't enhancing low-frequency output use the 37Hz (NORMAL) position.
- The LOW FREQ switch affects the low-frequency content of your mix. Remember how things work in reverse, so removing the deep bass content on playback may actually increase it in the final mix.
- You can use the LOW FREQ switch's 80Hz position to simulate a smaller loudspeaker, especially one with limited low-frequency capability (like a certain popular 2-way nearfield monitor). You may need to do this if a small speaker is the eventual destination of your mix, or perhaps just to see how your mix sounds on a clock radio.

Removing the low-frequency content also allows you to raise the overall output level somewhat. Low-frequency information requires the largest amount of an amplifier's output, so restricting the low-frequency content allows raising the mid-frequency level somewhat. If your client insists on mixing LOUD, this may be a workable strategy.

## 5. HIGH FREQ FILTER



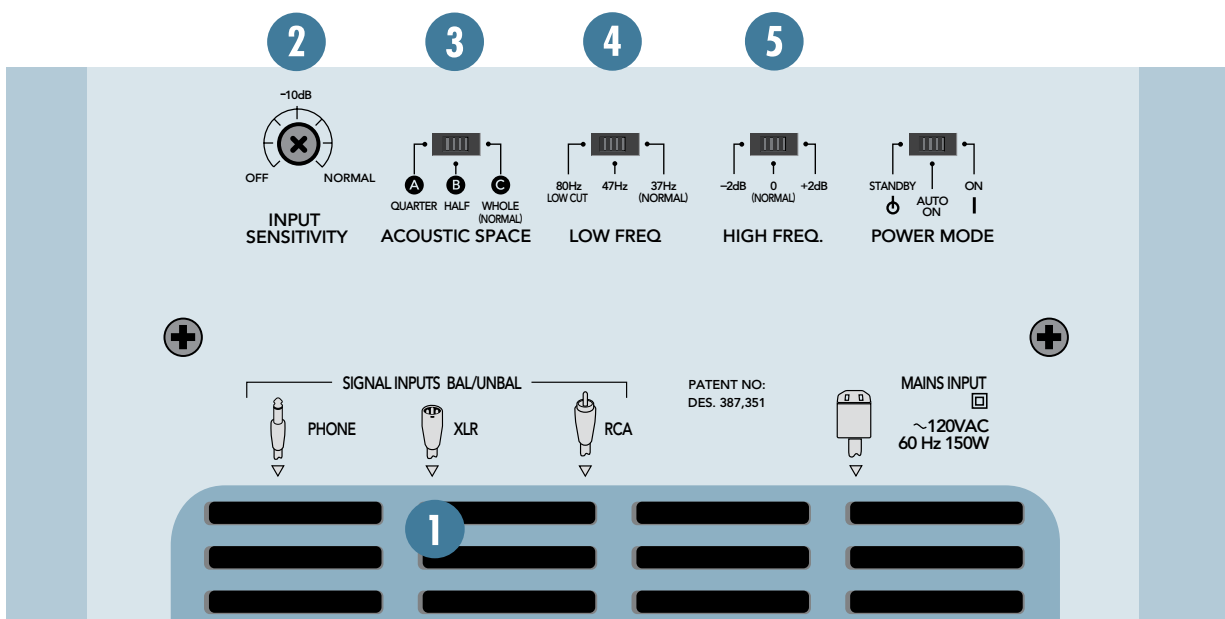
HIGH FREQ.

THX = 0 dB

The HIGH FREQ FILTER switch tailors the overall high-frequency response by  $\pm 2$  dB beginning at 10kHz. Leave this switch in the 0 (NORMAL) position unless:

- You want to subtly brighten or darken the sound of the speakers.
- Perhaps you have hearing loss caused by too many nights in front of a double Marshall stack.
- You just like to mix on the bright side or dull side.

If your mixes consistently sound dull or dark when you listen elsewhere, this usually indicates that your monitors are too bright, relative to your normal hearing. A bit less high-frequency energy usually fixes this, and you can force the mix in this direction by reducing the high-frequency output of the monitors by using the  $-2$  dB position of the switch.



Conversely, if your mixes are consistently too bright, then adding some additional high-frequency energy in the monitors satisfies your ears, and the resultant mix has less HF content.



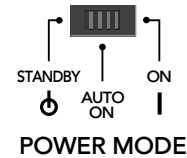
The timbre of your monitors affects the way that your mixes play on other equipment. Remember that the monitors have a mirroring effect on the mix; if the monitors make something too loud in the mix it usually results in not enough of that thing on tape.

Start with the response modification switches in the factory recommended settings (see Quick Start Section). After prolonged listening, if you notice a trend in your mixes, perhaps making some small adjustments as suggested here will help.

It's a real rush to mix really loud. But remember that the resulting mix only sounds good when you play it at least that loud. However strange it may sound, mixes made at lower levels sound even better when played loud; perhaps even a bit bigger than life.

Get that sound level meter out. Decide what level you're going to mix at and use the meter to help keep your mixing at that level. Your ears will thank you, and your mixes will be better for it.

## 6. POWER MODE

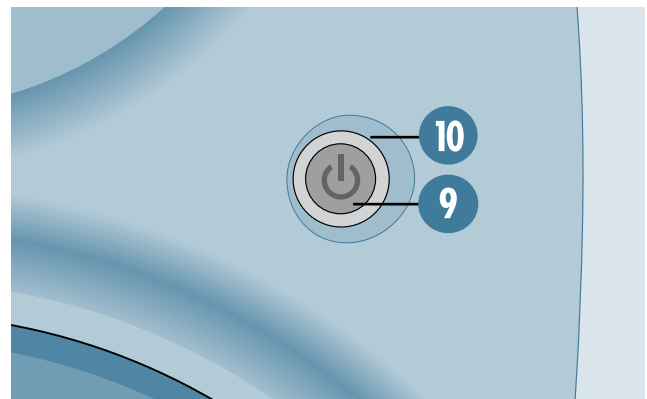
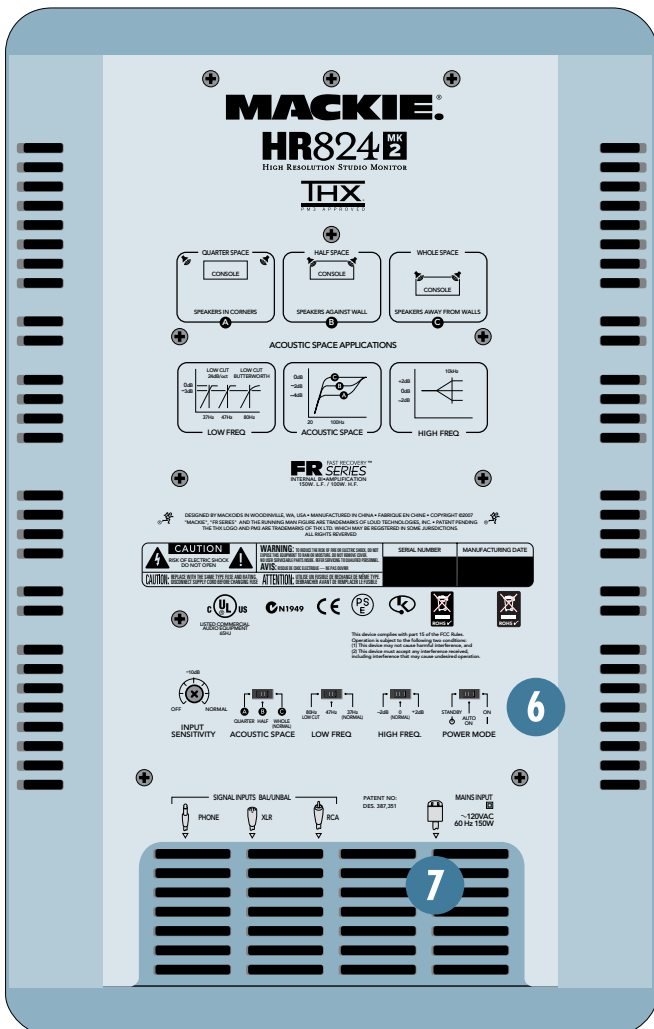


This 3-position switch turns the amplifiers on or off, or sets them to automatic mode. Use this switch to set the HR824 MK2s to your preferred mode of operation, and use the front panel power [9] switch for convenience.

- In the STANDBY position, the power amplifiers are in Standby mode and produce no sound. Low-level circuitry is still active, but the power consumption of the circuitry is minimal (8 watts).
- Flip the switch to the ON position and the power amplifiers are live and operate normally. (The front panel power [9] switch must also be IN.)
- When it's in the AUTO ON position, the amplifiers turn on and off depending on the presence or absence of an input signal. An input signal level of  $-45$  dBu (minimum) activates the auto-on function. A silent period greater than eight minutes activates the auto-off function. The power ring [10] on the front panel reflects the state of the amplifiers.

## 7. Mains Input

Connect the power cord to this IEC socket, and plug the other end into your AC outlet.



- When the POWER MODE [6] switch is in the ON position (and the front panel power switch [9] is in the IN position), applying AC power activates the muting circuit for about four seconds while the power supply and internal circuitry stabilize, then the HR824 MK2 unmutes and is ready to go.

## 8. Passive Radiator

When you mount a loudspeaker in a box, there are two things that you can do with the radiation from the rear of the cone: use it to enhance the low-frequency performance of the speaker system (bass reflex system) or soak it up (acoustic suspension system).

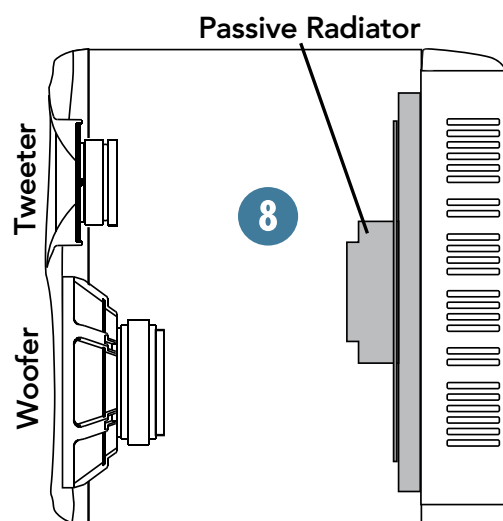
- A bass reflex system uses the rear radiation to extend the low-frequency response. Most systems provide holes (ports) in the front or back of the cabinet to release the rear wave. Sometimes the holes have tubes (ducts) in them. The dimensions of the holes and the volume of the cabinet work with the characteristics of the woofer to produce low-frequency extension. These systems are characterized by good low-frequency performance down to the  $-3$  dB frequency set by the design. Below this frequency, the frequency response falls at 24 dB/octave or more.

The HR824 MK2 is a bass reflex 6th-order system. Rather than use ports, the vent takes the form of a passive radiator, a mass-loaded flat piston coupled to the air trapped within the enclosure. You can't see the passive radiator because it is located at the rear of the cabinet, behind the power amplifier assembly.

- Simple ports or ducts must have sufficient surface area to prevent the velocity of the air within them from exceeding 5% of the speed of sound, which keeps the vent from becoming audible (breathing and wheezing sounds) at high signal levels.
- This requirement for sufficient surface area creates a design problem when using ports — finding enough space in the enclosure for them to fit.

The passive radiator replaces the port found on most speaker systems. It offers several advantages to simple porting:

- One primary advantage of a passive radiator is that it can reproduce low frequencies with lower distortion and at a higher sound pressure level (SPL) than a simple port or duct.
- Our unique passive radiator design uses a flat diaphragm providing exceptional stiffness to the radiating surface.
- The elliptical shape of the passive radiator takes up nearly the entire surface area available on the rear of the enclosure, allowing the passive radiator to move more air than a port.

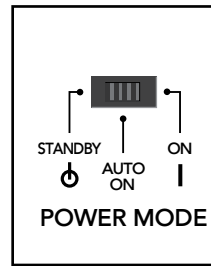


# FRONT PANEL DESCRIPTION

## 9. Power Switch

Use this switch to turn on or off the HR824 MK2 from the front. It works with the POWER MODE [6] switch on the rear panel in the following way:

- If the POWER MODE switch on the rear panel is set to STANDBY, the front panel power [9] switch has no effect. The power [10] ring remains off.
- If the POWER MODE switch is ON, the front panel power switch turns the HR824 MK2 on or returns it to STANDBY mode, as indicated by the power ring.
- If the POWER MODE switch is in the AUTO ON position, the front panel power switch turns the HR824 MK2 on, even when there is no signal present. If there is no signal after about two minutes, the auto-off function is activated and the amplifiers go into Standby mode, indicated when the power ring goes off.

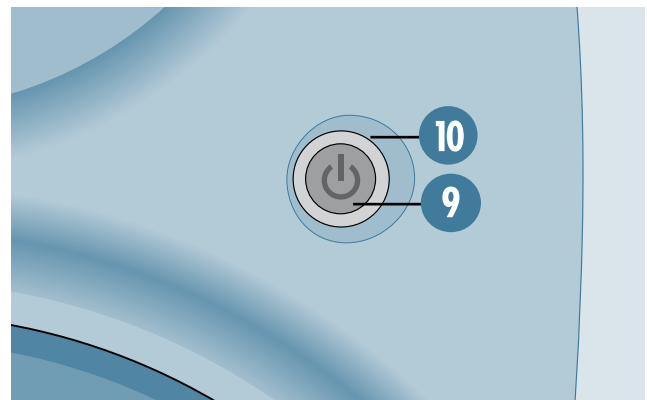


## 10. Power Ring and Overload Indicator

The power ring around the power switch illuminates when the power amplifiers are on, and turns off when the amplifiers are in Standby mode or off.

The power ring turns red when the overload protection circuit has been triggered.

- Occasional blinking of the overload indicator means that the loudest transients are reaching the maximum drive capability of the amplifiers. This is okay, although distortion may be audible.
- Frequent or continuous blinking of the overload indicator means that you have exceeded the maximum drive allowed for the speakers. The amplifiers are clipping, and the overload protection circuit has taken over, reducing the input level. You should reduce the level from your signal source until the overload indicator blinks occasionally or not at all.



## Overload Protect

- If you see the overload indicator [10] blinking more than just occasionally, it's an indication that you should reduce the signal level coming from your mixer or other signal source.
- The blinking overload indicator means the driver thermal overload protection has activated a compressor. This reduces the input level to the amplifiers.
- The compressor was designed to protect the speakers and its action is highly audible.

# PROTECTION CIRCUITS

There are a number of protection mechanisms designed into the HR824 MK2 to safeguard the loudspeakers from inadvertent damage.

**CAUTION:** The protection circuits are designed to prevent damage to the loudspeakers under reasonable and sensible conditions. Should you choose to ignore the warning signs (i.e., frequent overload indications, excessive distortion), you can still damage the speakers in the HR824 MK2 by overdriving them. Such damage is beyond the scope of the warranty.



If a client insists on listening to the monitors at a very high volume, you may find that the overload indicator lights frequently. Since the majority of the power requirement in any monitor are the low frequencies, selectively reducing the low end can provide a little more headroom and volume for the monitors. Change the LOW FREQ FILTER [4] switch to 80Hz if necessary, to reduce the bass response. This may allow the HR824 MK2s to play just enough louder to satisfy the client and to eliminate most of the amplifier clipping.

## Thermal Protect

All amplifiers produce heat. The HR824 MK2 is designed to be efficient both electrically and thermally.

- If for some reason the heatsinks get too hot, a thermal switch activates, placing the HR824 MK2 into Standby mode (indicated when the power ring [10] turns off).
- Should this happen, make sure that airflow to the rear of the cabinet is not restricted.
- When the heatsinks cool down to a safe temperature, the switch resets and normal operation resumes.

## Integrated Magnetic Shielding

The HR824 MK2 Studio Monitor contains drivers with large magnet structures. The drivers' magnets are shielded to help prevent the magnetic field from radiating out into the environment and playing havoc with computer monitors or TV screens. Unshielded speakers can cause distortion in both the shape and color of the picture if placed too close to a CRT (cathode ray tube). If you have a particularly sensitive computer monitor or TV screen, it may be necessary to move the speakers a few inches away.

## Input Signal Wiring

You should use high-quality, shielded cable to connect the signal source to the SIGNAL INPUT jack [1] on the HR824 MK2.

- Foil shielded cables, such as Belden 8451, 8761, or 9501 are commonly used for studio wiring.
- Microphone cables work well.
- The better the shield, the better the immunity from externally induced noise (like EMI and RFI). Route the cable away from AC power cords and outlets. These are common sources for hum in an audio signal. Wall warts and line lumps are especially insidious hum inducers! You can purchase quality cables from your Mackie dealer.
- In certain home theater applications, it may be necessary to connect the speaker outputs from a stereo receiver to the inputs of the HR824 MK2s, if the receiver doesn't have preamp outputs or other line-level output connections.



**CAUTION:** Do not attempt to connect a speaker output directly to the input of the HR824 MK2! Speaker levels are much higher than line levels and can damage the input circuitry in the HR824 MK2.

You can, however, insert a speaker-level to line-level signal attenuator between the receiver's speaker output and the HR824 MK2's input. Your Mackie dealer may be able to help you find one, or you can build your own.

# CARE AND CLEANING

Remove the protective plastic film that encases the cabinet.



**Note:** You may leave the protective plastic film on the cabinet if you wish, or you can remove all but the side that will be in contact with the surface it is sitting on to protect the finish. Also, you should save the protective plastic film to reapply to the cabinet in case you need to move it to another location (or return for servicing).

The piano-black finish on the HR824 MK2 cabinets is exceedingly beautiful, yet extremely delicate. Clean the outside of the cabinet with an optical grade non-scratch cloth, such as you would use to clean eyeglasses, CDs, or DVDs.

# SERVICE INFO

Details concerning Warranty Service are spelled out in the Warranty section on page 19.

If you think your monitor has a problem, please check out the following troubleshooting tips and do your best to confirm the problem. Visit the Support section of our website ([www.mackie.com/support](http://www.mackie.com/support)) where you will find lots of useful information such as FAQs, documentation, and user forums. You may find the answer to the problem without having to send your monitor away.

## Troubleshooting

### No Power

- Our favorite question: Is it plugged in?
- Make sure the power cord is securely seated in the IEC socket [7] and plugged all the way into the AC outlet.
- Make sure the AC outlet is live (check with a tester or lamp).
- Is the power [9] switch on the front panel pushed in *and* the POWER MODE [6] switch on the rear panel in the ON position?
- Is the power ring [10] on the front panel illuminated? If not, make sure the AC outlet is live. If so, refer to “No Sound” below.
- If the power ring is not illuminated, and you are certain that the AC outlet is live, it will be necessary to have the HR824 MK2 serviced. *There are no user-serviceable parts inside.* Refer to “Repair” at the end of this section to find out how to proceed.

### No Sound

- Is the power ring [10] on the front panel illuminated? If not, refer to “No Power” above.
- Is the INPUT SENSITIVITY [2] control turned up?
- Is the signal source turned up? Make sure the signal level from the mixing console (or whatever device immediately precedes the studio monitor) is high enough to produce sound.
- If it's a stereo pair, try switching them around. For example, if a left output is presumed dead, switch the left and right cords at the monitor end. If the problem switches sides, it's not the monitor. It could be a bad cable, or no signal from the mixer.

### Bad Sound

- Is the input connector plugged completely into the jack? If using a ¼" TS or TRS plug, make sure it is plugged all the way in.
- Is it loud and distorted? Reduce the signal level at the mixer.
- If possible, listen to the signal source with headphones plugged into the preamp stage. If it sounds bad there, it's not the monitor.
- Too much bass or not enough bass? Move around the room and see if the bass response changes. It's possible your listening position coincides with a room mode where the low frequencies either become exaggerated or nulled. If so, try moving the monitors to a different position, or moving your listening position.

### Noise/Hum/Buzz

- Check the signal cable between the mixer and the monitor. Make sure all connections are secure. These problems usually produce crackling noises, hum, or buzz.
- If connecting an unbalanced output to the HR824 MK2 balanced input, make sure the shield is connected to the unbalanced ground of the source *and* to pins 1 and 3 of the XLR (or the sleeve and ring of the TRS jack).
- If a CATV cable is connected to the system, try disconnecting it. If the hum goes away, call your cable carrier to check for proper grounding of the cable.
- Make sure the signal cable is not routed near AC cables, power transformers, or other EMI sources (including wall warts and line lumps!). These sources usually produce hum.
- Is there a light dimmer or other triac-based device on the same AC circuit as the monitor? Dimmers cause buzzing noises. Use an AC line filter or plug the monitor into a different AC circuit.
- Excessive hiss is an indication of an incorrect gain setting somewhere before the speaker.
- If possible, listen to the signal source with headphones plugged in. If it sounds noisy there, it's not the monitor.

### I hear sound from the monitors after I switch the AC power off!

- Use the front panel switch to turn the monitors on and off, or turn off the signal going to the monitors when the AC power is turned off.

## Repair

If your HR824 MK2 needs service, follow these instructions:

1. Review the preceding troubleshooting suggestions. Please.
2. Call Tech Support at 1-800-898-3211, 7 am to 5 pm PST, to explain the problem and obtain a Service Request Number. Have your HR824 MK2's serial number ready. (Service for Mackie products living outside the United States can be obtained through local dealers or distributors.)  
***You must have a Service Request Number before you can obtain factory-authorized service.***
3. Keep this owner's manual and the detachable line-cord. We don't need them to repair the preamp.
4. Reapply the protective plastic film on the sides of the cabinet to protect the finish. Pack the monitor in its original package, including endcaps and box. This is ***VERY IMPORTANT***. When you call for the Service Request Number, please let Tech Support know if you need new packaging. *Mackie is not responsible for any damage that occurs due to non-factory packaging.*
5. Include a legible note stating your name, shipping address (no P.O. boxes), daytime phone number, Service Request Number, and a detailed description of the problem, including how we can duplicate it.
6. Write the Service Request Number in **BIG PRINT** on top of the box. Units sent without the Service Request Number will be refused.
7. Tech Support will tell you where to ship the monitor for repair. We suggest insurance for all forms of cartage.
8. You will need to contact the authorized service center for their latest turn-around times when you call for your Service Request Number. The monitor must be packaged in its original packing box, and must have the Service Request Number on the box. Once it's repaired, the authorized service center will ship it back prepaid (if it was a warranty repair).

**Note:** Under the terms of the warranty, you must ship or drop-off the unit to an authorized service center. The return ground shipment is covered for those units deemed by us to be under warranty.

**Note:** You must have a sales receipt from an Authorized Mackie Dealer to qualify for a warranty repair.

# TECHNICAL INFORMATION

## HR824 MK2 Specifications

### Enclosure

#### Materials and Construction:

¾-inch (19 mm) thick MDF cabinet construction with internal bracing to add to cabinet stiffness.

Piano-black gloss finish.

Die-cast aluminum exponential wave guide for controlled, wide dispersion from high-frequency driver and Zero Edge Baffle™ to minimize diffraction around the cabinet edges.

Open cell adiabatic “foam fill” acoustical damping material absorbs internal reflections, preventing delayed sound coloration.

Flush-mount connector system allows monitor to be placed against a wall without need for connector clearance.

### Transducers

#### Low-frequency driver:

Diameter:	8.75 inches (222mm)
Sensitivity (2.83V, 1 m):	91 dB SPL
Nominal Impedance:	4 ohms
Voice Coil Diameter:	1.6 inches (40 mm)
Frame:	Die-cast magnesium
Magnet:	Ferrite
Fully shielded:	Ferrite opposing magnet

#### High-frequency driver:

Sensitivity (2.83V, 1m):	91 dB SPL
Nominal Impedance:	6 Ω
Power Handling (Long Term/Program):	20/50 watts
Frequency Range:	1.6 kHz to 22 kHz
Diaphragm/Suspension:	Titanium with polymer suspension
Voice Coil Diameter:	1.0 inch (25.4 mm)
Magnet:	Neodymium
Bucking Magnet:	Ferrite opposing magnet

#### Passive Radiator:

6-inch x 12-inch (152mm x 305mm) mass-loaded elliptical flat piston with variable thickness filleted edge rubber surround.

### Crossover Section

#### Crossover Type:

Modified Linkwitz-Riley, 24 dB/octave @ 1900 Hz

### Amplifier Section

#### Low-frequency power amplifier

Rated Power (at 1 kHz with 1% THD):	150 watts
Rated Load Impedance:	4 ohms
Burst Power Output:	350 watts
Rated THD (1W to -1 dB of rated power):	0.1 %
Slew Rate:	35V/μS
Distortion (THD, SMPTE IMD, DIM 100):	< 0.035%

#### Signal-to-Noise

(20Hz-20kHz, unweighted, referenced to 150W into 4Ω):

> 102 dB

#### Cooling:

Convection

#### Design:

Class AB, Parametric Servo Feedback

#### High-frequency power amplifier

Rated Power(at 1 kHz with 1% THD):	100 watts
Rated Load Impedance:	6 ohms
Burst Power Output:	210 watts
Rated THD (1W to -1 dB of rated power):	0.1 %
Slew Rate:	35V/μS
Distortion (THD, SMPTE IMD, DIM 100):	< 0.035%

#### Signal-to-Noise

(20 Hz-20 kHz, unweighted, referenced to 100 W into 6 ohms):

> 102 dB

#### Cooling:

Convection

#### Design:

Conventional Class AB

### System Specifications

Input Type:	Balanced Differential (XLR and 1/4" TRS) Unbalanced (RCA)
Input Impedance:	20 kΩ Balanced 10 kΩ Unbalanced
Input Protection:	RFI and Level Protected
Maximum Input Level:	+20 dBu
Low Frequency Filter:	-3 dB @ 37 Hz, 2nd-order transitional high-pass filter -3 dB @ 47 Hz, 4th-order Chebyshev high-pass filter -3 dB @ 80 Hz, 4th-order Butterworth high-pass filter
HF Equalization:	±2 dB @ 10 kHz, shelving
Acoustic Space:	A position: -4 dB @ 50 Hz, shelving B position: -2 dB @ 50 Hz, shelving C position: Flat
Compressor:	Independent high and low frequency overload detection
Low Line Voltage Shut Down:	60% of Nominal Line
Thermal Protection:	Amplifier Shut-Down, Auto Reset
Muting:	5 seconds at turn-on
Driver Protection:	Independent LF and HF Detection Overall Compression



**Acoustic Section**

Free-Field Frequency Response:

- ±1.5 dB, 37 Hz to 20 kHz
- Lower cutoff frequency: -3 dB @ 35 Hz
- Upper cutoff frequency: -3 dB @ 22 kHz
- Sound Pressure Level at 1 meter,  
-7.5 dBu into balanced input: 100 dB SPL @ 1m
- Maximum peak SPL per pair: 120 dB SPL @ 1m
- Maximum short term SPL on axis,  
half space 80 Hz to 2.5 kHz: 111 dB SPL @ 1m
- Residual noise (maximum gain, 600Ω source,  
20 Hz-20 kHz bandwidth): < 8 dB SPL @ 1m

**Rated Line Input Voltage and Power:**

Power consumption:

- Standby mode: 8 watts
- Quiescent (idle): 18 watts
- Musical Program, Loud mix: 135 watts

- US: 120 VAC, 60 Hz
- Europe: 240 VAC, 50 Hz
- Korea: 220 VAC, 60 Hz
- Japan: 100 V, 50-60 Hz

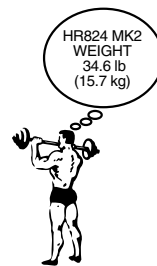
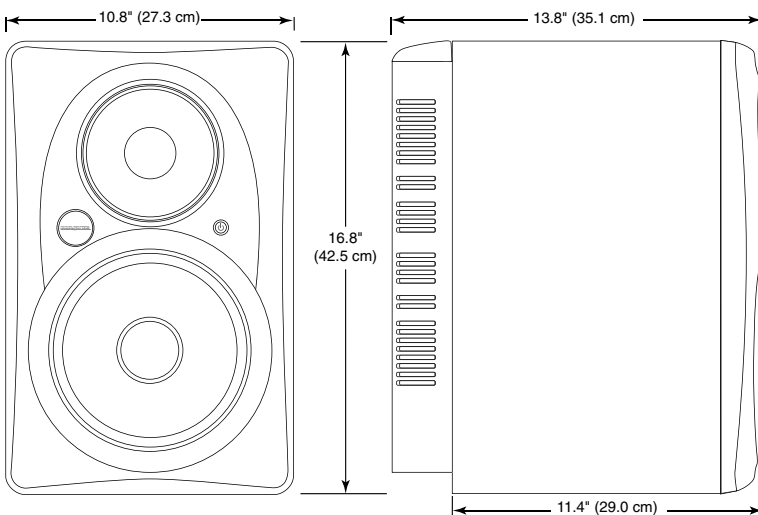
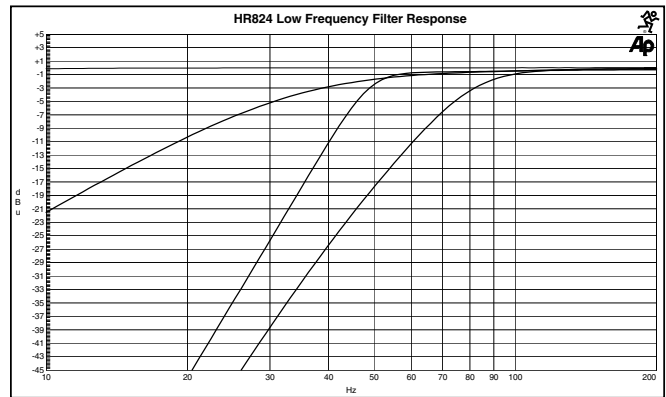
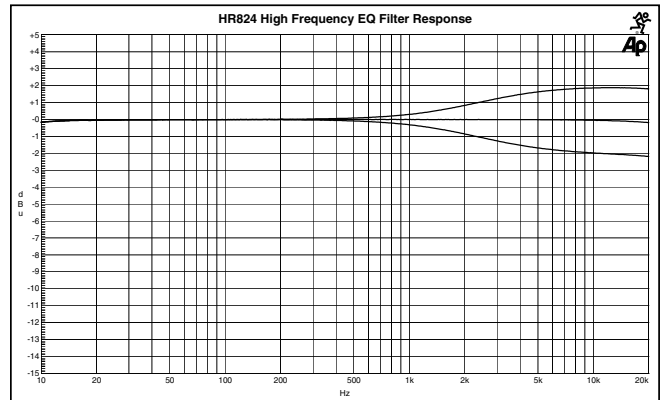
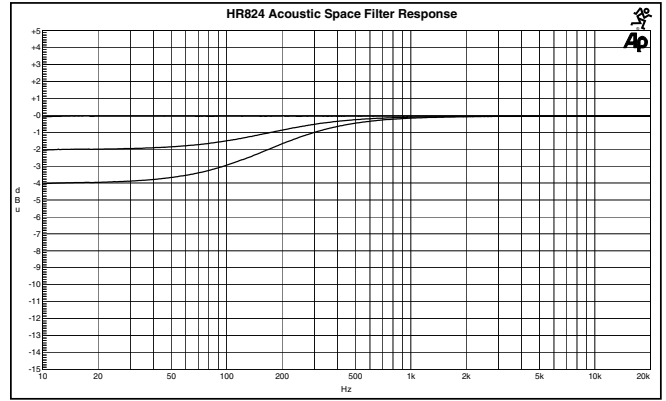
Rated Power

- (For UL-6500, CSA-E65-94, EN-60065): 150 watts

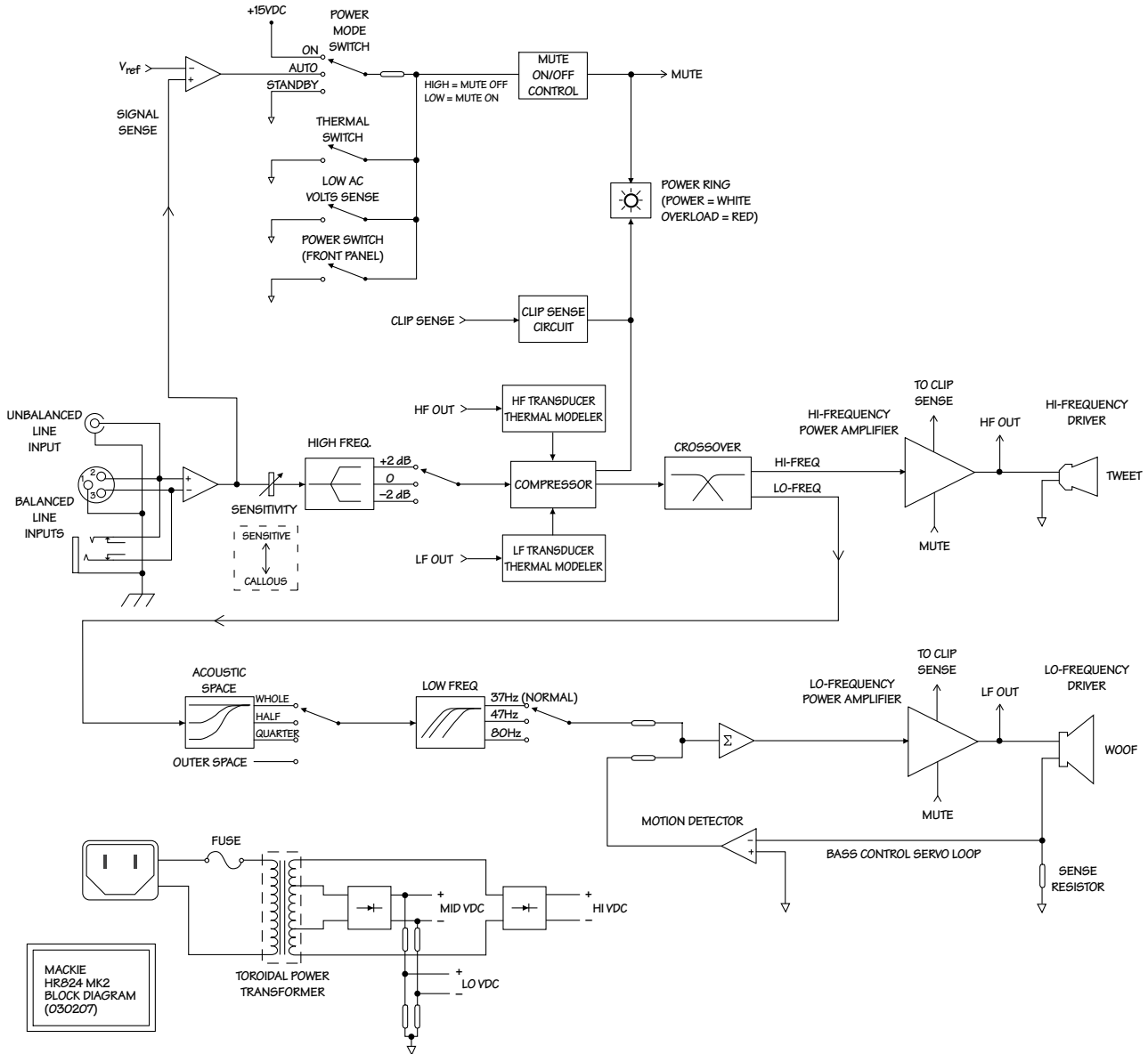
**Physical Properties**

- Height: 16.8 in/42.5 cm
- Width: 10.8 in/27.3 cm
- Depth Enclosure: 11.4 in/29.0 cm
- Depth Overall: 13.8 in/35.1 cm
- Weight: 34.6 lb/15.7 kg

LOUD Technologies is always striving to improve our products by incorporating new and improved materials, components and manufacturing methods. Therefore, we reserve the right to change these specifications at any time without notice.



# HR824 MK2 Block Diagram



MACKIE  
HR824 MK2  
BLOCK DIAGRAM  
(030207)

The following are trademarks or registered trademarks of LOUD Technologies Inc.: The Mackie logo, HR Series, Zero Edge Baffle, and the Running Man.

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This manual also contains names and marks of other companies which belong to those respective companies, and are hereby acknowledged.

HR824 MK2 design protected under the following patent: DES. 387,351

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# HR824 MK2 Limited Warranty

**Please keep your sales receipt in a safe place.**

**A.** LOUD Technologies Inc. warrants all materials, workmanship and proper operation of this product for a period of **one year** from the original date of purchase. If any defects are found in the materials or workmanship or if the product fails to function properly during the applicable warranty period, LOUD Technologies, at its option, will repair or replace the product. **This warranty applies only to equipment sold and delivered within the U.S. by LOUD Technologies Inc. or its authorized dealers.**

**B.** Failure to register online or return the product registration card will not void the one-year warranty.

**C.** Service and repairs of Mackie products are to be performed **only** at a factory-authorized facility (see D below). Unauthorized service, repairs, or modification will void this warranty. To obtain repairs under warranty, you must have a copy of your sales receipt from the authorized Mackie dealer where you purchased the product. It is necessary to establish purchase date and determine whether your Mackie product is within the warranty period.

**D.** To obtain factory-authorized service:

1. Call Mackie Technical Support at 800/898-3211, 7 AM to 5 PM Monday through Friday (Pacific Time) to get a Service Request Number. Products returned without a Service Request Number will be refused.

2. Pack the product in its original shipping carton. Also include a note explaining exactly how to duplicate the problem, a copy of the sales receipt with price and date showing, and your return street address (no P.O. boxes or route numbers, please!). If we cannot duplicate the problem or establish the starting date of your Limited Warranty, we may, at our option, charge for service time.

3. Ship the product in its original shipping carton, **freight prepaid** to the authorized service center. The address of your closest authorized service center will be given to you by Technical Support.

**IMPORTANT: Make sure that the Service Request Number is plainly written on the shipping carton.**

**E.** LOUD Technologies reserves the right to inspect any products that may be the subject of any warranty claims before repair or replacement is carried out. LOUD Technologies may, at our option, require proof of the original date of purchase in the form of a dated copy of the original dealer's invoice or sales receipt. Final determination of warranty coverage lies solely with LOUD Technologies.

**F.** Any products returned to one of the LOUD Technologies factory-authorized service centers and deemed eligible for repair or replacement under the terms of this warranty will be repaired or replaced within thirty days of receipt. LOUD Technologies and its authorized service centers may use refurbished parts for repair or replacement of any product. Products returned to LOUD Technologies that do not meet the terms of this Warranty will be not be repaired unless payment is received for labor, materials, return freight, and insurance. Products repaired under warranty will be returned freight prepaid by LOUD Technologies to any location within the boundaries of the USA.

**G.** LOUD Technologies warrants all repairs performed for 90 days or for the remainder of the warranty period. This warranty does not extend to damage resulting from improper installation, misuse, neglect or abuse, or to exterior appearance. This warranty is recognized only if the inspection seals and serial number on the unit have not been defaced or removed.

**H.** LOUD Technologies assumes no responsibility for the quality or timeliness of repairs performed by an authorized service center.

**I.** This warranty is extended to the original purchaser and to anyone who may subsequently purchase this product within the applicable warranty period. A copy of the original sales receipt is required to obtain warranty repairs.

**J.** This is your sole warranty. LOUD Technologies does not authorize any third party, including any dealer or sales representative, to assume any liability on behalf of LOUD Technologies or to make any warranty for LOUD Technologies Inc.

**K.** THE WARRANTY GIVEN ON THIS PAGE IS THE SOLE WARRANTY GIVEN BY LOUD TECHNOLOGIES INC. AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS AND IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTY GIVEN ON THIS PAGE SHALL BE STRICTLY LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE FROM AN AUTHORIZED MACKIE DEALER. UPON EXPIRATION OF THE APPLICABLE WARRANTY PERIOD, LOUD TECHNOLOGIES INC. SHALL HAVE NO FURTHER WARRANTY OBLIGATION OF ANY KIND. LOUD TECHNOLOGIES INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM ANY DEFECT IN THE MACKIE PRODUCT OR ANY WARRANTY CLAIM. Some states do not allow exclusion or limitation of incidental, special, or consequential damages or a limitation on how long warranties last, so some of the above limitations and exclusions may not apply to you. This warranty provides specific legal rights and you may have other rights which vary from state to state.

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